

# F App Q

Fish Hawk Mobile App Frequently Asked Questions

#### 1. Q: Where do I find the Fish Hawk Mobile App?

A: The Fish Hawk App is available at the App Store and Google Play

For iPhone, iPad:

App Store link <a href="https://itunes.apple.com/us/app/fish-hawk/id972529358?mt=8">https://itunes.apple.com/us/app/fish-hawk/id972529358?mt=8</a>

For Android smart phones, tablets:

Google Play link <a href="https://play.google.com/store/apps/details?id=com.fh.fishhawk">https://play.google.com/store/apps/details?id=com.fh.fishhawk</a>





2. Q: What mobile devices are compatible with the Fish Hawk X4D with Bluetooth® Smart wireless technology?

A: Apple's iPhone and iPad devices that have Bluetooth 4.0 wireless technology and use iOS Operating System version 7.2 or higher; and Android smart phones and tablets that have Bluetooth 4.0 wireless technology and use the Android Operating System version KitKat 4.4 or higher

#### 3. Q: Is the Fish Hawk Mobile App free?

A: Yes

#### 4. Q: Can I use the Fish Hawk Mobile App on multiple devices at the same time?

A: No, Fish Hawk data will pair to only one mobile device at a time.

## 5. Q: What is the range of the Fish Hawk Display's Bluetooth signal?

A: The maximum range is 30 meters.

### 6. Q: How do I start using the Fish Hawk Mobile App?

A: Open the Fish Hawk App on your mobile device first and then turn on your Fish Hawk Display. When your Fish Hawk Display receives probe information, it will send a Bluetooth signal. The status bar in the top right hand corner of the App indicates the strength of the Bluetooth signal and has a "retry" button that allows you to manually refresh the connection if the Fish Hawk data is interrupted and the connection is lost.